


<p>THE NHS IN NORTH CENTRAL LONDON</p>	<p>BOROUGHES: BARNET, CAMDEN, ENFIELD, HARINGEY, ISLINGTON WARDS: ALL</p>
<p>REPORT TITLE: The future of Out of Hours (OoH) GP Services</p>	
<p>REPORT OF: Tony Hoolaghan Associate Director of Primary Care NHS North Central London – Islington Office</p>	
<p>FOR SUBMISSION TO: North Central London Joint Health Overview & Scrutiny Committee</p>	<p>DATE: 15 July 2011</p>
<p>SUMMARY OF REPORT: This report outlines the current and planned arrangements for Out of Hours GP Services in Camden, Islington and Haringey in 2011/12, including a provisional timetable for the re-tendering of the contract for these three boroughs.</p> <p>CONTACT OFFICER: Carol Mooney GP Contracts & Performance Manager NHS North Central London carol.mooney@nclondon.nhs.uk</p>	
<p>RECOMMENDATIONS: For information.</p> <p>Attached is a presentation for the meeting on 15th July 2011 by Tony Hoolaghan on the future of out of hours services.</p>	
<p>SIGNED: </p> <p>Tony Hoolaghan Associate Director of Primary Care</p> <p>DATE: 29.06.2011</p>	

The future of Out of Hours (OoH) GP Services

This paper outlines the arrangements for the future of out of hours GP services in Camden, Islington and Haringey. Barnet & Enfield are under a separate contractual arrangement and it is not planned to tender for OoH services in these boroughs until 2013.

What is this document about?

An out of hours tendering process took place in 2010, but the contract was not signed with the provider who won the tender. This was based on the recommendations of an independent financial review and concerns about the financial viability of the provider going forward.

The contract with the existing provider of out of hours services at that time, CAMIDOC, ended on 30th September 2010 and Harmoni took over the OOH contract for City & Hackney, Camden, Haringey and Islington PCTs on 1st October 2010. Harmoni were appointed as an emergency, temporary, step-in provider, on the basis that they had considerable experience of providing out of hours services across both the UK and London. The decision to appoint Harmoni as a temporary provider was based on ensuring the continuity of a safe and viable service.

Harmoni provide call handling and GP out of hours services (weekday evenings/weekends/bank holidays) to the same specifications set for CAMIDOC.

Why do we need change?

The Harmoni contract was awarded for the period 01.10.2010-28.02.2011 and was extended on an ongoing, two month rolling basis from 01.03.2011. NHS NCL will lead procurement of out of hours services in the longer term in conjunction with key stakeholders, including local GP consortia and patients/LINK.

The current Harmoni arrangement is a temporary one and it has always been the intention of the commissioners to re-tender the contract. The provisional timetable is as follows:

<u>Date</u>	<u>Activity</u>
Summer 2011	Programme of work with GP Commissioners, NCL Commissioners, LINK and other relevant stakeholders to scope what is within the tender specification to ensure it has strategic fit to the NHS NCL Urgent Care strategy (i.e. Single Point of Access 111 initiative, Urgent Care Centres etc.)
Late summer early autumn 2011	Devise tender specification and plan
Mid Autumn 2011	Launch tendering exercise
Spring 2012	Tender awarded and provider begins to deliver service

Public Consultation and Engagement

NHS NCL will consult with and involve patients and LINK in the re-tendering of out of hours services.

If residents of your boroughs have any questions about the re-tendering of OoH services in Camden, Islington and Haringey or would like to receive further information or information in another format, please contact:

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